

Annual Remote Support Registration Form



To register for Annual Remote Support please fill in the details below:

Practice Name	
NHS Practice Code	
Practice Manager Name	
Usual Contact Name (if not PM)	
Practice Address (inc Postcode)	
Practice Telephone	
Practice Fax	
Practice Email	
No. Partners	
Cost – please tick	1-2 Partners £150+VAT <input type="checkbox"/> 3-7 Partners £250+VAT <input type="checkbox"/> 8+ Partners £350+VAT <input type="checkbox"/>

Subject to the Terms and Conditions below I hereby wish to purchase Remote Annual Support for the cost indicated above.

Name _____ Position _____

Signed _____ Date _____

Please fax the completed form back to us on 0333 6000 661

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This Contract is between Control Information Technology Ltd (Control IT) of 2 East Street Okehampton Devon EX20 1AS and the Practice whose details are entered above.

Control IT hereby undertakes to provide remote computer support to the Practice for a period of 12 months. All computer equipment on site except Servers is covered.

All requests for support shall be made by telephoning 0333 6000 660 or by email to support@control-it.uk.com.

Control IT will operate this service between the hours of 9am and 5pm Monday to Friday excluding public holidays. These times are a guaranteed minimum and the service may operate outside of these hours.

Payment is due immediately and can be made in the following ways:

- Credit or Debit Card on our website www.control-it.uk.com
- Cheque to Control IT Ltd. Suite 9, Blackburn Rovers Enterprise Centre, Ewood Park, Blackburn. BB2 4JF
- BACS Transfer: Santander Commercial Bank
Control Information Technology Ltd
72-00-00
02661659

All payments are subject to VAT at the prevailing rate. A receipted VAT invoice will sent as soon as funds are cleared.

Should payment not be made within 28 days then Control IT reserves the right to terminate this agreement forthwith. All monies will, however, remain due. Furthermore the right is reserved to charge interest on late payment as provided for by the Late Payment of Commercial Debts (Interest) Act 1998.

Once cleared funds are received Control IT will also provide remote computer support to all staff employed by the Practice for computer equipment at their home. Control IT reserve the right to request sight of proof of employment .

Neither party shall, either during the period of this Contract or at any subsequent time, disclose to any other person any information disclosed to it by the other party pursuant to this Contract and shall use its best endeavours to keep the same confidential, except that Control IT shall be entitled to make such use or disclosure of the information as is necessary in order to perform the support.

Control IT warrants to the Practice that the support will be provided using reasonable care and skill. It will be at Control IT's sole discretion when the avenue of remote support has been exhausted and on-site support becomes necessary for the problem logged. Should the Practice wish Control IT to provide this on-site support then charges will be agreed separately.

This Contract constitutes the entire agreement between the parties, supersedes any previous agreement or understanding and may not be varied except in writing between the parties. All other terms and conditions, express or implied by statute or otherwise, are excluded to the fullest extent permitted by law. Any notice required to be given by either party to the other under these Conditions shall be in writing addressed to the other party at its registered office or principal place of business or such other address as may at the relevant time have been notified to the party giving the notice. No failure or delay by either party in exercising any of its rights under this Contract shall be deemed to be a waiver of that right, and no waiver by either party of any breach of the Contract by the other shall be considered a waiver of any subsequent breach of the same or any other provision. This Contract shall be construed in

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accordance with English law and the parties hereto agree to submit to the exclusive jurisdiction of the English Courts.

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